

CLOUD BACKUP PLANS

HOSTED BY PC GUY

ABOUT US

PC Guy prides itself on helping any person or business achieve their backup goals, from a single home machine to a vast network of workstations, servers, and additional technologies. Because of this we are providing our customers with several tiers and additional options for their backup needs.

SECURITY

We understand your data is important to you, which is why we store your data in our network operation center which employs the following security measures:

- Electronic PIN door locking system
- 24/7/365 monitored environment including:
 - Video
 - Physical Access
 - Temperature control
 - Equipment metric monitoring
 - Alert Notifications via e-mail or text-messages
- Building Alarm System
- 256-bit AES encrypted data
- SSL encrypted tunnels during data transmission
- And more...

PRIVACY

No matter the plan you choose your backup is encrypted before it is transmitted anywhere. You can even request that we do not keep the encryption key, but beware we won't be able to restore your data without it.

If you have questions, request, or are simply ready to sign up, please call us at 309-310-6645 and we will get you started right away!

You can find a list of our features and pricing below.

Features Table:

Below is a list of our available features for each backup tier.

FEATURES	SILVER	GOLD	PLATINUM
DAILY MONITORING	X	X	X
EXPORT SEEDING	X	X	X
ENCRYPTION AT-REST	X	X	X
ENCRYPTION IN-TRANSIT	X	X	X
VOLUME LEVEL BACKUPS	X	X	X
STORAGE SPACE INCLUDED	500 Gb	1Tb	2Tb
RESTORE TO EXTERNAL HDD	X	X	X
ADJUSTABLE RETENTION PERIOD *		X	X
APPLICATION AWARE **		X	X
MONTHLY USAGE REPORT		X	X
DAILY AUDIT LOGGING			X
HIPPA COMPLIANCE			X
SERVICE AGREEMENT			X
SIGNED BUSINESS ASSOCIATE AGREEMENT			X

* This number can be adjusted but beware it will require more storage per backup. The default is 14.

** Application aware includes built-in support for VSS-aware application such as; Microsoft Active Directory, Microsoft SQL, Microsoft SharePoint, Microsoft Exchange or Oracle.

PRICING LAYOUT:

Here is the pricing matrix we use to determine your final monthly cost.

Our plans are billed monthly on the first day of the month, and due the 15th day (NET 15).

All our plans are month to month without contract, unless requested otherwise. You can pre-pay monthly, quarterly, semi-annually, or annually, whichever you prefer.

You may cancel anytime, in which case we will hold your data for 14-days then it will be purged from our storage systems unless requested otherwise.

	SILVER	GOLD	PLATINUM
BASE PRICE	\$40.00	\$60.00	\$125.00
ADDITIONAL SOURCE(S) *	\$20.00	\$30.00	\$75.00
ADDITIONAL STORAGE **	\$0.10 / GB	\$0.10 / GB	\$0.20 / GB

* Each installation of the backup agent is considered an additional backup source. All backup sources are included in the same default resource pool of storage included with your service.

** If you're additional storage charges are greater than the dollar value of the next tier, you will be moved up automatically and notified via e-mail.